ET	S TES	8 T			
1 (B)	2 (C)	3 (D)	4 (B)	5 (C)	
6 (A)	7 (C)	8 (B)	9 (A)	10 (B)	
11 (A)	12 (B)	13 (C)	14 (B)	15 (A)	
16 (B)	17 (B)	18 (A)	19 (C)	20 (A)	
21 (C)	22 (B)	23 (C)	24 (A)	25 (C)	
26 (C)	27 (B)	28 (C)	29 (B)	30 (C)	
31 (A)	32 (C)	33 (D)	34 (D)	35 (A)	
36 (B)	37 (D)	38 (A)	39 (C)	40 (B)	
41 (A)	42 (D)	43 (B)	44 (C)	45 (D)	
46 (B)	47 (C)	48 (A)	49 (D)	50 (B)	
51 (D)	52 (A)	53 (C)	54 (A)	55 (D)	
56 (A)	57 (C)	58 (D)	59 (A)	60 (C)	
61 (B)	62 (C)	63 (A)	64 (B)	65 (B)	
66 (C)	67 (A)	68 (A)	69 (D)	70 (B)	
71 (D)	72 (C)	73 (D)	74 (C)	75 (B)	
76 (A)	77 (B)	78 (D)	79 (B)	80 (B)	
81 (C)	82 (A)	83 (B)	84 (A)	85 (C)	
86 (B)	87 (A)	88 (D)	89 (B)	90 (D)	
91 (A)	92 (A)	93 (D)	94 (C)	95 (C)	
96 (C)	97 (A)	98 (A)	99 (B)	100 (A)	

1 W-Am



- (A) He's talking on a phone.
- (B) He's looking in a drawer.
- (C) He's using a microscope.
- (D) He's opening a window.

2 M-Au



- (A) They're swimming in a lake.
- (B) They're fishing from a dock.
- (C) They're walking along a path.
- (D) They're cutting the grass.

3 M-Cn



- (A) Some women are crossing the street.
- (B) Some women are paying for some clothing.
- (C) Some clothing is being folded.
- (D) Some coats are being displayed.

4 W-Br



- (A) The man is building a fence.
- (B) The woman is resting her arm on a railing.
- (C) The people are selecting some photographs.
- (D) The people are sweeping a balcony.

5 W-Am



- (A) The woman is closing the curtains.
- (B) The woman is watering some plants.
- (C) The man is handing a cup to the woman.
- (D) The man is setting dishes on the counter.

6 M-Cn



- (A) Some tools have been left on a cart.
- (B) Some bags are hanging from hooks on the wall.
- (C) Some cleaning supplies are scattered on the floor.
- (D) Some artwork is leaning against a filing cabinet.

PART 2

7

W-Am Did you buy a monthly parking pass?

M-Cn (A) I've prepared a new list.

- (B) I'm not very hungry.
- (C) Yes, at the beginning of January.

8

W-Br Where should we put the microwave oven?

W-Am (A) The food is very spicy.

- (B) On the back counter.
- (C) Very recently.

9

M-Cn Why can't the vice president attend the meeting?

W-Br (A) Because he's on vacation this week.

- (B) Conference room four.
- (C) Thank you for the present.

10

W-Br Isn't this the line for the theater's box office?

M-Au (A) They're heavy, aren't they?

- (B) Yes, you're in the right place.
- (C) A seat near the stage.

11

M-Au When can I update your computer software?

W-Br (A) This afternoon would be best.

- (B) Because the monitor broke.
- (C) Just behind the printer.

12

W-Am Nadia's on a business trip in Germany, isn't she?

M-Cn (A) We're usually busy on Tuesdays.

- (B) No, she leaves tomorrow.
- (C) I took a guided tour.

13

M-Au How long does the legal team need to review the contracts?

W-Br (A) Yes, the view's beautiful.

- (B) Five hundred dollars.
- (C) A few more days.

14

M-Cn Why don't we hire another receptionist?

W-Am (A) Try restarting it.

- (B) Let's suggest it to our manager.
- (C) There's a reception at the gallery.

15

M-Cn Have you finished the budget report, or are you still working on it?

M-Au (A) I'm almost done.

- (B) No, it's plastic.
- (C) Yes, I've eaten there.

16

W-Am Are you training the new employees?

M-Cn (A) A one-way ticket.

- (B) Not this time.
- (C) All right, thanks.

17

W-Am Can you call our Singapore office to confirm the client's address?

M-Au (A) A short flight.

- (B) I'm late for a meeting.
- (C) Right, the cafeteria upstairs.

18

W-Br Who still needs to submit their travel receipts?

W-Am (A) I have to submit mine.

- (B) A rental property.
- (C) The trip went well, thanks.

19

M-Cn Why is our company Web site currently unavailable?

W-Am (A) No, none are in stock.

- (B) I like that one too.
- (C) It's working for me.

20

M-Au Where will the interns be seated?

W-Br (A) I'll ask Martha.

- (B) A long internship.
- (C) Maybe tomorrow.

21

W-Br What time does the train from Milan arrive?

M-Au (A) Yes, in the training manual.

- (B) Two large suitcases.
- (C) It should be here soon.

22

M-Cn When can you complete the presentation?

W-Br (A) From another vendor.

- (B) I have a lot of projects this week.
- (C) They're offering a discount.

23

M-Au The elevator needs to be repaired.

M-Cn (A) We passed the park.

- (B) A twelve-story building.
- (C) The maintenance crew is on their way.

24

W-Br Let's take our clients to the theater.

W-Am (A) How about a restaurant instead?

- (B) Downstairs on the left.
- (C) I brought my own.

25

W-Am Have you tried our grilled vegetable platter?

M-Au (A) Because I already tried to.

- (B) She's at the supermarket.
- (C) No, is that a new menu item?

26

W-Am How was last night's dance performance?

M-Cn (A) Three tickets, please.

- (B) That was our goal.
- (C) I had to work late.

27

M-Au Why don't we close the store early for the staff meeting?

W-Am (A) On the bottom shelf.

- (B) That's what we were planning to do.
- (C) The clothes are folded.

28

M-Au I need to find a new dentist.

W-Br (A) A morning appointment.

- (B) No, she's a technician.
- (C) Mine is excellent.

29

M-Cn Will your rent increase next year, or will it stay the same?

W-Am (A) The lease agreement.

- (B) I'm getting a new apartment.
- (C) I lent it to him a while ago.

30

W-Br Shouldn't we post the job opening online?

M-Au (A) The post office.

- (B) Hang the painting on the north wall.
- (C) We have enough applicants.

31

M-Au What does the timeline look like for the lobby renovations?

M-Cn (A) The schedule was e-mailed yesterday.

- (B) No, that's all right.
- (C) The six-thirty train.

PART 3

32-34

- W-Am Hi, this is Megumi Sato. 32 I'm waiting for a delivery of windows that I purchased from your company. They were supposed to be here at nine o'clock. I'm at the house that's under construction on Tulane Road.
- M-Au Yes, Ms. Sato. 33 I'm sorry, but the truck that's delivering the windows got stuck in the mud at a different work site. It doesn't look like we'll make it out to your house today. We can be there first thing tomorrow morning.
- W-Am Oh, that's too bad. 34I won't be here tomorrow morning because I'm going to look at flooring samples for the kitchen.

 My contractor will be here to sign for the delivery. Is that OK?

- M-Cn Eun-Mi, the new employees will be here in just a few minutes. 35Is everything set up for their training?
- W-Am Mostly—all of the manuals and training binders are ready to go, and I have the presentation slides on my computer. But ³⁶there's one problem... I just tried to turn on the projector, but it isn't working.
- M-Cn Oh no—that's frustrating. Well, we don't have time to call tech support... 37 I'll just go downstairs to the photocopier and make copies of the slides for everyone. I'll be right back.

- W-Br Good afternoon, Mr. Thompson. 38We at Pellman Advertising are excited to work on the ad campaign for your new windresistant umbrella.
- M-Cn I'm looking forward to getting started. 39Our umbrella's made of high-quality materials.

 And we want the commercial to highlight the quality of the umbrella to our customers.
- W-Br Well you've come to the right place. 40Let me introduce you to our scriptwriter, Helen.
- W-Am Hi, it's nice to meet you. I have several ideas already, but before we get to that,

 40I suggest we develop a timeline. It'll keep us on schedule throughout the whole process.

41-43

- M-Au Hello. Welcome to Baldwin Fitness Club. How can I help you?
- W-Am Hi. I have a question. I'm not a member here, but 41 I'm interested in taking some dance classes, like jazz or hip-hop. Can I take dance classes without joining the club?
- M-Au Sure. Anyone can take our classes. But,

 42 if you plan to go to them regularly, it's
 actually cheaper to get a membership
 instead of paying for each class.
- W-Am OK, that sounds like a good idea. And I'm currently a university student. 43Do I qualify for a student discount?
- M-Au 43Yes, of course. Our student discount membership is only 30 dollars a month.

44-46

- W-Br Good morning. 44I have a dental appointment with Dr. Tang at ten o'clock.
- M-Au 44Let's see... Sameera Kapoor? Welcome.
 As a new patient, 45you just need to fill out this form.
- W-Br 45Actually, I filled that out last week. I'm here today for a follow-up appointment.

 Do I need to fill out another one?
- M-Au Oh, I see it in your file now—sorry about that. You can go ahead and wait in Room Two. The dentist will be with you shortly.
- W-Br Great. I'm glad I could schedule an early appointment. 46I have to meet an important client for lunch later this afternoon.

- W-Am Hi, ⁴⁷I'm Rebecca from Howard Property
 Management. I'm glad both of you could
 make it today. ⁴⁷Let me show you around
 the office space available for lease here.
- M-Cn Wow, this office is really nice. What do you think, Brian?
- M-Au Well, it is nice, but most of our time is spent in meetings. 481 think we'd need more meeting rooms than this space has.
- M-Cn 48You're right, but we could renovate and add a few rooms.
- W-Am And 49this office has a great benefit it comes with a large parking area right outside.
- M-Au Most of our employees do drive to work, so that would be good.

- M-Cn Ji-Min, ⁵⁰look at these sales figures.

 They're especially good for the new line of dresses we released last month.
- W-Br That's great news, but... we're beginning to have trouble keeping up with all the orders coming in for summer clothing.
- M-Cn I know... 51How about hiring a couple of extra workers for the last stage of our sewing assembly line? It's the finishing touches that take the most time and delay production.
- W-Br Actually, 52 I've received some e-mails recently from people asking about job openings. Let me go back through my messages and see whether there are any promising candidates.

53-55

- W-Am Good morning, this is Human Resources. How can I help you?
- M-Au Hi, this is Shinji Ito. I'm a delivery truck driver in the Shipping Department. ⁵³I have some questions about our company's retirement program.
- W-Am Actually, 54today at noon we're having an informational session in the cafeteria. That'd be a good opportunity to learn about all our programs.
- M-Au I'm supposed to start my shift at noon.
- W-Am Oh, OK... Well, have you been to the benefits section of the company's Web site?
- M-Au Many times, but 55the page on retirement plans is confusing, so I'd like to talk to someone about it.

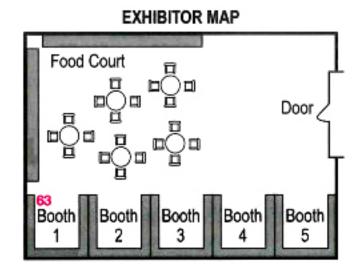
56-58

- M-Au Hi, Abigail. ⁵⁶It's Jang-Ho from *Mo's Art Magazine*. I'm calling to let you know that we liked the article you submitted about the new sculpture exhibit at the city museum. We'd like to purchase it for next month's issue.
- W-Br That's great. Thanks for letting me know.
- M-Au ⁵⁷If you submit your invoice today, you can be paid in the next payment cycle. Just e-mail it to me as soon as you can.
- W-Br OK, great. I'll do that. By the way, I'm already working on another article about urban street art for the next issue. ⁵⁸It's really interesting to see the street art in different cities.
- M-Au I look forward to reading it.

- W-Am Hey Alonso, ⁵⁹I'm finalizing the schedule for tomorrow's company picnic. The interdepartmental softball game is supposed to start at nine A.M., but it's raining right now.
- M-Au Oh, then the ground'll probably be too wet to play softball in the morning.
- W-Am Well, ⁶⁰we could start the game later in the afternoon, except the president is supposed to make a speech right after the game.
- M-Au 60Right, and I know he has a busy schedule. But... let me call his assistant.

 And what about the catering order? We should probably still have them bring lunch at noon, right?
- W-Am Yes. 61 I'll contact the caterer to confirm the delivery time for the food.

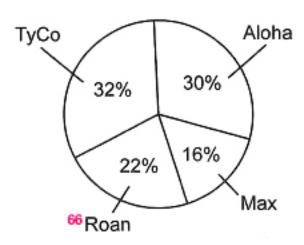
- W-Br Hello, Mr. Oshiro? 621'm the organizer of the Home and Garden Show. You called about your plant exhibit?
- M-Cn Yes, I'd prefer a different booth assignment.
 I can't be near the door because I'm
 exhibiting tropical plants. They shouldn't
 be exposed to the cold.
- W-Br Let me see.... Yes, we can accommodate that request. 63You were originally assigned to Booth 5. We have one available booth at the other end of the exhibit area. It's in the corner by the food court.
- M-Cn OK, that would be fine.
- W-Br Good. I'll make a note of that. And 64I'll be sending out the ID badges to exhibitors this week. You'll need identification to get in and out of the building.



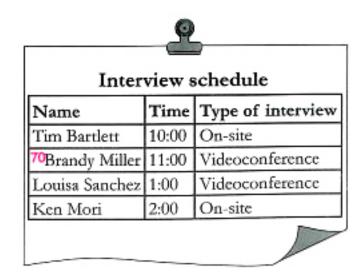
65-67

- M-Au Come on in, Susan. I wanted to thank you for submitting your proposal. You're right, 65we really do need to expand the variety of children's shoes that we sell in the store. It'll help us attract more customers.
- W-Am That's right, and children's athletic shoes in particular are in high demand. ⁶⁶We recently received some samples from a brand that's only a year old, but they've already claimed 22 percent of the market share.
- M-Au 67I'd like to take a look at those samples, if you have them handy.
- W-Am 67They're in my office. I'll be right back.

Market Share



- M-Cn Hi, Xiaomei. 68 Have you seen the final version of the interview schedule for the accountant position?
- W-Br No, I haven't.
- M-Cn Well, we'll be interviewing four people—all with previous accounting experience—and two of those candidates will be interviewed by videoconference.
- W-Br In that case, ⁶⁹ is the equipment we'll need for that set up in Room 102?
- M-Cn Yes, I even tested the webcam to make sure it's working. 70The person we're interviewing at eleven o'clock lives overseas, in Hong Kong, so hopefully we'll have a good Internet connection for that one.
- W-Br Oh, I'm sure it will be fine.



PART 4

71-73

W-Br Hi, Tony. ⁷¹I've just seen the latest sales reports for our bottled teas. ⁷²I'm happy to see that bottled tea sales are up fifteen percent! It appears that the summer advertising campaign was a success. You deserve some credit for that because you recommended the company that created it. ⁷³I'm thinking that we should hire the same company to work on the winter campaign too. In fact, I'd like to sign a long-term contract with them.

74-76

W-Am Good afternoon, and thanks for joining the Rockland City art tour. Before we get started, 74please take an umbrella by the door as we leave. It looks like it might rain soon. So here's the plan for today's tour. 75We'll start at the sculpture garden since it's only open for another hour. That'll be plenty of time to see the sculptures before the garden closes. After that, we'll look at the murals on Brookside Avenue, and then you'll have some time to find dinner in the Brookside neighborhood. 76Some of you have asked me about good restaurants in the area. I'll be eating at the Spruce Road Café.

77-79

M-Cn 77Thinking about launching your own business Web site? Why hire a graphic designer when you can do it yourself? 77,78With Zonhop's Web site builder, you'll be surprised at how simple it is to build and manage your own Web site. We have hundreds of templates to choose from that have all been designed with first-time users in mind. Our templates include easy-to-follow instructions, so you can create exactly what you want with just a few simple clicks. Still unsure? 79Sign up for a free two-month trial at www.Zonhop.com.

80-82

M-Au Hello, Ms. Adams. It's Robert. ⁸⁰I'm calling about my visit to Klein Fabric Company's main factory next Tuesday. You asked me to give you an update on my plans. Well, I'm scheduled to meet with one of their executives to evaluate the fabrics they produce and make sure they're appropriate for our winter jacket line. Oh, and ⁸¹I'm bringing my laptop so we can connect with you by video to discuss the details. ⁸²As for transportation, I know you said the company would buy me a train ticket so I wouldn't have to drive, but I don't think the traffic will be that bad.

83-85

restaurant expo. ⁸³I'm excited to introduce our keynote speaker, Chef Soonja Lee. Ms. Lee's the executive chef at the popular Buttermilk Restaurant in Springdale, and her passion is preparing nutritious, balanced food. ⁸⁴Ms. Lee emphasizes that everyone should be eating healthy meals. And at her restaurant, the entire menu reflects this belief. Before handing her the microphone, ⁸⁵let me remind you to stay after her speech—Ms. Lee has agreed to give us a cooking demonstration.

86-88

M-Au As you know, ⁸⁶we'll be developing a new version of our voice recognition software. ⁸⁷I know you're concerned about the deadline, but we'll be hiring a new programmer to provide support. If everyone focuses on their individual tasks, I am positive that, as a team, we'll be able to complete the project on time. By the way, ⁸⁸if you have plans to be out of the office over the coming months, please enter the information into our shared calendar so we can reassign tasks as needed.

M-Cn ⁸⁹Welcome to your first day at Straker Automotive Company! We're going to start your training with a tour of the assembly line so you can get an overview of our automobile manufacturing process. Before we head downstairs, ⁹⁰everyone please put on a noise-canceling headset. You'll find them in that container over there. The factory floor is extremely loud, and ⁹⁰these headsets will protect your ears. ⁹¹At ten, we'll head out to the patio where the company has arranged a new-employee breakfast for you.

92-94

W-Br This is Joan Finley with Channel 8 News. 92 I'm standing outside the gates of Beckford Energy's main power plant. The plant recently opened its doors to visitors interested in learning how the city's electricity is generated. 93 Guided tours will be offered every Saturday and will give visitors an exciting chance to visit the plant's main control room. Visitors will see how the electricity is generated and distributed to buildings in the community. In addition to these tours, 94 Beckford Energy is also sponsoring a series of lectures at the downtown library to educate the public about where their energy comes from and how they can conserve energy at home.

95-97

W-Am Hi, it's Samantha. I'm still coming to visit you in June, but I've had a little change of plans.
95My boss asked me to go to a trade show the first week of the month, so I can't take a vacation until later. I'm looking at some airline tickets online, and
96the best day for me to travel to Los Angeles is Saturday, June eighteenth. I'm going to book that.

I'd still like to go to that exhibit we talked about

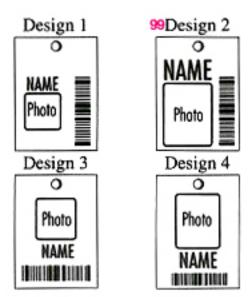
at the Delany Science Museum, though. 97Can

you check if the exhibit will still be open after the

Flights to Los Angeles Price Departs Day \$280 Thursday, June 16 9:00 a.m. \$375 6:00 P.M. Friday, June 17 96\$310 M.A 00:8 Saturday, June 18 3:00 P.M. Sunday, June 19 \$345 . .

98-100

M-Cn As you know, ⁹⁸the company recently updated the doors in all of its buildings. For your security, all employees will soon need to scan a bar code on their ID badges at the door to enter all our buildings. We had a few options for the design of the new ID badges to choose from. ⁹⁹I've chosen a design with the bar code on the right side of the photo. The name is really large, too, so it'll be easy to see. ¹⁰⁰Most of the employee photos we have in the database are outdated, so please stop by the security desk to have a new one taken by Friday so I can place the order.



eighteenth?